

Doral Health & Wellness Dialysis

Frequently Asked Questions

1. What's Doral Health and Wellness Dialysis Center's phone number? 718-971-1952

2. What's Doral Health and Wellness Dialysis Center's fax number? 718-971-1951

3. Who is the contact person/liaison for Doral Dialysis? Shenequa Thomas who is a Clinical nurse manager.

4. How are patients accepted? Doral Health and Wellness Dialysis Center accepts patients once insurance is verified and agreed to pay.

5. Who will be my doctor? Dr. Leon Shein is the medical director.

6. Which insurance is Doral Health and Wellness Dialysis Center in network with?
We take all insurances.

7. What time can I schedule my dialysis treatment?

We have two shifts available for patients: One shift is on Mondays, Wednesdays, and Fridays. The other shift is on Tuesdays, Thursdays, Saturdays. Patients are assigned to an appropriate dialysis schedule. Patients may request to change their shift by informing the social worker. There is a wait list that goes according to priority. Whenever possible the patient's preference for a specific dialysis schedule will be considered. Staff may also make shift changes according to medical necessity.

8. Does Doral Health and Wellness Dialysis Center take patients on vent/trach? No

9. Does Doral Health and Wellness Dialysis Center take substance abuse patients?

Yes

10. Does Doral Health and Wellness Dialysis Center offer post discharge antibiotics to patients? Yes

11. How to can I make a referral? Call Doral Health and Wellness Dialysis Center and speak with clinical nurse manager. You can fax patient information to 718-971-1951.

12. What if I want to go on vacation even though I have my dialysis treatment? A social worker can assist patients who are traveling and require transient treatment.

Patients must inform the social worker of their travel plans at least one month in advance to allow time for finding a dialysis center, working with the insurance company, and going through the transient process. While away, it is the responsibility to the patient to inform the social worker if the trip will be extended or shortened.

13. How often will I see my doctor? Doctors are available on call 24 hours and assess patients once a week.

14. What transportation services do you offer? Transportation is arranged by the social worker or administrative assistant. Patients are expected to inform the social worker of any changes in their insurance that may affect their transportation. The social worker can also assist with applying for Access-A-Ride if needed. If the patient's insurance does not cover transportation, and Access-A-Ride is not yet activated, it is the patient's responsibility to obtain transportation to and from dialysis in the meantime. The social worker can assist with exploring options.

15. Can I skip dialysis? Dialysis patients are responsible for following their prescribed treatment regimen. Patients are expected to report any missed or skipped treatments to staff prior to scheduled treatment. For example, if a patient knows beforehand that he/she will need to miss a treatment, he/she must alert staff to reschedule their next dialysis treatment. Should a patient become hospitalized, it is his/her (or the patient's family) responsibility to inform staff.

16. What other type of treatment options are offered? Peritoneal dialysis

17. Does Doral provide information about kidney transplantation? A social worker provides resources to accommodate patients with.

18. What vaccines does Doral Health and Wellness Dialysis Center provide? Hep B vaccine, three Covid vaccines (Moderna, Pfizer, and Johnson & Johnson), and the flu vaccine.